



Software-as-a-service for small to medium-sized law firms

LexisNexis® Managed Services

LexisNexis® Managed Services is a Software-as-a-Service offering designed to enable you to cost-effectively deploy LexisNexis® dna as a fully hosted, integrated practice management application. This service is being made available through an alliance between LexisNexis and e-know.net Limited, a managed services provider, with an unrivalled track record in the legal sector. e-know.net already has extensive experience in hosting LexisNexis solutions.

LexisNexis Managed Services offers a compelling proposition with over 40 years' experience in developing technology systems to address the business challenges faced by law firms, combined with e-know.net's proven expertise in providing hosted solutions.

"A hosted IT infrastructure model should be considered by law firms. Many practices struggle and spend far too much time and money in keeping their IT infrastructure resilient and performing at the required levels along with meeting their business continuity and disaster recovery needs. Their limited IT resource could be better utilised on technology projects that add value to business. For instance, improving firms' underlying business processes contributes directly to efficiency and profitability and enhance communication with and about clients."

Bill Kirby, Director, Inpractice UK Ltd

Key Benefits

Reliable, secure and cost-effective

LexisNexis Managed Services

represents a reliable way to embrace the Software-as-a-Service technology adoption model. It provides secure, flexible and cost effective access to a modern practice management platform, facilitating improved business performance, business continuity and disaster recovery.

No additional capital expenditure

With **LexisNexis Managed Services**, you can easily implement LexisNexis dna, a next generation practice management platform, without the need to incur additional upfront capital expenditure to implement the solution or undertake ongoing administration, maintenance and upgrade costs to use the solution. To make it easy for you to adopt LexisNexis dna, e-know.net can host your current practice management system in its data centre whilst you simultaneously migrate to the new solution. This will minimise disruption to your business.

Easy upgrade to latest version of LexisNexis dna

If you are an existing user of a previous version of LexisNexis dna, you now have the option of adopting the Software-as-a-Service model and

painlessly upgrading your system.

As a **LexisNexis Managed Services**

customer, you can ensure that you

always have the most up-to-date

integrated practice management

system underpinning your business.

All the latest LexisNexis dna releases and

upgrades will immediately be

made available to you.

Opportunity to host other applications

LexisNexis Managed Services also

offers LexisNexis dna customers the

opportunity to host applications such

as LexisNexis® Visualfiles, a case and

matter management system; Microsoft

Exchange, Microsoft SharePoint, VoIP

and document management.

Reduced IT department overhead costs

LexisNexis Managed Services takes

away the hassle of the day-to-day

management and support of your

practice management system.

e-know.net offers a single point of

contact to your IT department for

all issues pertaining to the hosted

environment.

This will reduce your IT department's

overhead costs and free up time to

enable staff to concentrate on the on

the more strategic technology projects

at your firm.

Key Features

- **A fully managed, outsourced business solution**
- **Per user, per month subscription model with flexibility to scale the solution up or down**
- **Anytime, anywhere access to LexisNexis dna**
- **365 days x 24 hour support**
- **An uptime service level guarantee of 99 per cent accompanied by strong financial penalties**
- **A complete hardware replacement programme with central refreshes at no extra cost**
- **Resilient systems and back-up for networks and infrastructure**
- **Fully managed and monitored network including spam and viruses**
- **Rapid system and application deployment**
- **A stable operating environment**

For more information

To find out more about **LexisNexis Managed Services** and to discuss your firm's specific business requirements, please visit www.lexisnexis.co.uk/enterprisesolutions, email salesinfo@lexisnexis.co.uk or call +44 (0) 1132 262065 to speak to a LexisNexis Enterprise Solutions consultant.