

LexisNexis® Visualfiles® Case Management – High Level Product Overview

Add case plans as and when required

Each process starts with the same management application based in Microsoft Outlook

Application includes core integration, basic processes and the client and case database

Case plans contain extra database descriptions, documents, forms and process rules

Case plans can be added automatically depending on the work type chosen, for example complaints management, miscarriage of justice claims, criminal and litigation files

Integrate your systems

Visualfiles can integrate multiple applications – for example e-mail, document scanning, document and records management, CRM and finance - providing a single point of access

Delivers improved visibility and control

Ideal for firms wanting to bring best-of-breed applications into a single system

Build the system you want

Build, develop and maintain a process-driven workflow environment to support virtually any process with easy-to-use development tools

Ensures uniformity and familiarity across the organisation

Enables processes to be adapted rapidly to reflect evolving market and regulatory demands

Increases efficiency, reduces errors and ensures compliance

Automate your processes

Even complex procedures can be completely automated – including document and email assembly and application-to-application communication

Failsafe checks and alerts ensure important tasks and deadlines are not overlooked

Supervisors can monitor and control workflow across teams

Manage document assembly

Automatically compile complex documents, emails and faxes from case information and user prompts

Manage printing through a document post tray which includes a review process for important letters and documents

For more information

To find out more about **LexisNexis Visualfiles Case Management** and to discuss your firm's specific business requirements, please visit www.lexisnexis.co.uk/enterprisesolutions, email salesinfo@lexisnexis.co.uk or call +44 (0) 1132 262065 to speak to a LexisNexis Enterprise Solutions consultant.



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