

Visualfiles Flies High at Holman Fenwick Willan



International law firm Holman Fenwick Willan (HFW) has recently implemented a bespoke Visualfiles solution.

HFW approached LexisNexis to help them create a bespoke solution for one of their major airline clients. The client needed an effective mechanism to monitor its exposure to claims and access to up-to-date information on each of the claims managed by the firm.

HFW were looking for a flexible Matter Management system that could meet these requirements, and those of other clients. Additionally, HFW wanted a system that could introduce legal project management into the handling of claims, with a view to producing greater efficiencies in the claims handling process.

Following a short selection process, LexisNexis were able to demonstrate to HFW that Visualfiles was the ideal solution for this project. Visualfiles not only offered a secure web-based portal providing clients with access to up-to-date information and reporting, but also a Matter Management solution that was able to accommodate both the existing and potential future requirements of clients.

Working together the HFW IT team and the LexisNexis Visualfiles consultants customised and personalised the standard Visualfiles system to meet the exact requirements of the client.

Gordon Gardiner, Aerospace Partner at HFW, comments “Innovation plays an increasingly important role in the way in which we respond to our clients’ needs and add value to the advice which we give. Working with LexisNexis on Visualfiles enabled us not only to create a bespoke product for one of our most significant clients, but also provided a valuable platform for the product to be rolled out to other clients.”

About Holman Fenwick Willan

HFW is a leading global law firm in the aerospace, commodities, construction, energy, insurance, and shipping sectors. The firm has more than 600 lawyers, including 190 partners, based in offices across the Americas, Europe, the Middle East and Asia-Pacific. HFW prides itself on its deep industry expertise and its entrepreneurial, creative and collaborative culture.

About LexisNexis Legal & Professional

LexisNexis Legal & Professional is a leading global provider of legal, regulatory and business information and analytics that help customers increase productivity, improve decision-making and outcomes, and advance the rule of law around the world. As a digital pioneer, the company was the first to bring legal and business information online with its Lexis® and Nexis® services. LexisNexis Legal & Professional, which serves customers in more than 130 countries with 10,000 employees worldwide, is part of RELX, a global provider of information-based analytics and decision tools for professional and business customers.

LexisNexis® Visualfiles™ is offered by LexisNexis® Enterprise Solutions (www.lexisnexis-es.co.uk). A legal workflow and case management system, the solution can optimise almost any process in any business to help save time and money, use resources more effectively, and provide client service excellence. More than 25,000 individuals in over 300 organisations use Visualfiles today.

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